

RADMAN TAHSILDOUST

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PROFESSIONAL SUMMARY

ITM graduate student at UT Dallas (GPA 3.6) specializing in cybersecurity and cloud computing, with 3+ years of healthcare experience as a pharmacy technician. Skilled in Python, SQL, AWS, and GCP. Proven ability to bridge technical and healthcare domains — from designing relational databases and deploying cloud infrastructure to maintaining HIPAA compliance in fast-paced environments. Actively seeking roles in healthcare technology, cybersecurity, or cloud computing.

EDUCATION

University of Texas at Dallas — MS — Information Technology & Management (Cybersecurity) **Expected May 2027**

GPA: 3.6 | Coursework: Cloud Computing, Cybersecurity, Database Foundations, Python Programming, Marketing Management

University of North Texas — BS — Biology, Minor in Chemistry **May 2024**

GPA: 3.5

TECHNICAL SKILLS

Languages & Tools: Python (pandas, OOP, Matplotlib), SQL (PostgreSQL, pgAdmin), JavaScript, React

Cloud & Infrastructure: AWS (EC2, IAM, S3), Google Cloud Platform (GCP), Vercel, Linux/SSH

Data & Analytics: Jupyter/Google Colab, Excel, Data Visualization, ERD Design, Business Analytics

Domain Knowledge: Cybersecurity Fundamentals, HIPAA Compliance, Healthcare IT, Pharmacy Operations

PROJECTS

Cloud Computing E-Commerce Platform | AWS, GCP, IAM, EC2 **Spring 2025**

- Deployed a fully functional e-commerce website on AWS using virtual machines, configuring EC2 instances, firewalls, and SSH access controls
- Implemented IAM roles and access policies to manage multi-user team permissions across cloud environment
- Coordinated a 6-person team to architect and deploy a scalable solution using both AWS and GCP services

Pharmacy Management System — Database Design | PostgreSQL, pgAdmin, ERD **Spring 2025**

- Designed a relational database schema with 5 entities (Patient, Pharmacist, Medication, Prescription, Supplier) including PKs, FKs, and constraints
- Wrote DDL scripts (CREATE TABLE, indexes, relationships) using PostgreSQL and pgAdmin following normalization principles
- Applied normalization to eliminate data redundancy across all pharmacy workflow tables

Python Data Analysis — Library Catalog | Python, pandas, Matplotlib, Google Colab **Spring 2025**

- Analyzed 500+ book records from a pickle dataset using pandas, building an OOP class hierarchy with 6 book subclasses
- Generated 7 data visualizations (bar, boxplot, line, scatter, histogram, pie, heatmap) to identify trends in genre, ratings, and publication data
- Documented full analysis in Markdown and delivered findings in a structured PowerPoint presentation

WebPitchPro — Freelance Web Design CRM | React, JavaScript **2025**

- Built a full React CRM app to manage leads, track outreach pipeline, and generate personalized pitch scripts for local businesses
- Designed pricing packages and full client workflow from lead discovery through website delivery and recurring hosting revenue

PROFESSIONAL EXPERIENCE

Walmart — Pharmacy Technician **Jan 2021 – Present**

- Provided medication counseling support and customer service in a high-traffic healthcare setting serving 200+ patients weekly
- Maintained accurate prescription records and coordinated with insurance providers to resolve claim issues efficiently

Walgreens — Pharmacy Technician**Aug 2020 – Jan 2021**

- Processed prescriptions while maintaining strict HIPAA compliance and patient confidentiality standards
- Assisted pharmacists with medication verification, inventory management, and insurance billing in a high-volume retail pharmacy

Fossil Group — Sales Associate**May 2019 – Aug 2020**

- Earned Employee of the Month recognition twice for consistently exceeding monthly sales targets
- Delivered personalized customer experiences and upselling strategies that contributed to above-quota performance

Walgreens — Pharmacy Technician**Jun 2017 – May 2019**

- Processed 100+ prescriptions daily while maintaining strict HIPAA compliance and patient confidentiality standards
- Assisted pharmacists with medication verification, inventory management, and insurance billing in a high-volume retail pharmacy
- Resolved patient inquiries and insurance discrepancies, consistently improving customer satisfaction scores

CERTIFICATIONS & DEVELOPMENT

- AWS Cloud Practitioner Essentials — In progress via UT Dallas Cloud Computing coursework
- Cybersecurity Fundamentals — UT Dallas MS ITM Program (Ongoing)
- Google Cloud Platform — Hands-on deployment via academic cloud infrastructure project